ExamSoft Accessibility Conformance Report

VPAT® International Edition Version 2.4 (Revised)
ExamSoft Examplify (Windows and Mac)

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Name of Product/Version

Name of Product: ExamSoft Examplify
Version: 3.4.0

Product Description

The application is the ExamSoft Examplify Windows and Mac application.

Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **ExamSoft Examplify for Windows and Mac** as of **September 5, 2023** and is only valid for the version and date it was tested.

This VPAT covers the following question types and exam tools:

1. Multiple Choice
2. Fill in the Blank
3. Essay
4. True/False
5. Drag and Drop
6. Ordering
7. Matrix
8. Bowtie
9. Questions Help
10. Toolkit (Add Alarm)
11. Exams with ExamMonitor Proctoring

Examplify is a cross-platform application and therefore accessibility results for multiple platforms are represented in this VPAT.

Evaluation Methods Used

Assistive technology products used as part of testing included Freedom Scientific JAWS 2023, NVDA 2023.1, Freedom Scientific ZoomText 2022, Microsoft Windows accessibility features, VoiceOver for MacOS, Zoom for MacOS, and keyboard-only control. Testing was performed on Windows 11 and MacOS 13.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations

1.1.1 Non-text Content (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.1.1 (Web)
    ● 11.1.1.1.1 (Open Functionality Software)
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Supports	Graphical components including images and graphical buttons have alternative text.

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.2.1 (Web)
    ● 11.1.2.1.1 (Open Functionality Software)
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Not Applicable	There are no audio-only or video-only recordings in the application.

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.2.2 (Web)
    ● 11.1.2.2 (Open Functionality Software)
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Not Applicable	Videos are not used.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.3 (Web) ● 11.1.2.3.1 (Open Functionality Software) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs)	Not Applicable	Videos are not used.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.1 (Web) ● 11.1.3.1.1 (Open Functionality Software) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs)	Supports	Data tables contain header tags. Form controls are programmatically labeled. The application contains heading tags. Additional support on questions is available via question help or extra documentation.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.2 (Web) ● 11.1.3.2.1 (Open Functionality Software) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs)	Supports	Correct reading sequences can be programmatically determined.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.3 (Web) ● 11.1.3.3 (Open Functionality Software) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs)	Supports	Instructions and content do not rely solely on sensory characteristics of components.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 11.1.4.1 (Open Functionality Software) Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Color is not used as the sole means of conveying information.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 11.1.4.2 (Open Functionality Software) Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	No videos or audio recordings launch automatically when a page is loaded.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 11.2.1.1.1 (Open Functionality Software) Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Functions of the application are keyboard operable.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 11.2.1.2 (Open Functionality Software) Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	The application does not contain a keyboard trap.

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 11.2.1.4.1 (Open Functionality Software) Revised Section 508 – Does not apply	Not Applicable	Keyboard shortcuts using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters are not used.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 11.2.2.1 (Open Functionality Software) Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	The application does not require a timed response outside of Exam time limits. Exam time limits can be adjusted or removed.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 11.2.2.2 (Open Functionality Software) Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	The application does not contain automatically scrolling or updating content.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 11.2.3.1 (Open Functionality Software) Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Flashing or blinking does not occur in the prohibited range.

Criteria	Conformance Level	Remarks and Explanations

2.4.1 Bypass Blocks (Level A)
Also applies to:
EN 301 549 Criteria
  ● 9.2.4.1 (Web)
  ● 11.2.4.1 (Open Functionality Software) – Does not apply
Revised Section 508
  ● 501 (Web)(Software) – Does not apply to non-web software
  ● 602.3 (Support Docs) – Does not apply to non-web docs
	Not Applicable	The application is non-web software.

2.4.2 Page Titled (Level A)
Also applies to:
EN 301 549 Criteria
  ● 9.2.4.2 (Web)
  ● 11.2.4.2 (Open Functionality Software) - Does not apply
Revised Section 508
  ● 501 (Web)(Software)
  ● 602.3 (Support Docs)
	Supports	Windows throughout the application contain descriptive titles.

2.4.3 Focus Order (Level A)
Also applies to:
EN 301 549 Criteria
  ● 9.2.4.3 (Web)
  ● 11.2.4.3 (Open Functionality Software)
Revised Section 508
  ● 501 (Web)(Software)
  ● 602.3 (Support Docs)
	Supports	Focus order follows reading order on exam question pages.

2.4.4 Link Purpose (In Context) (Level A)
Also applies to:
EN 301 549 Criteria
  ● 9.2.4.4 (Web)
  ● 11.2.4.4 (Open Functionality Software)
Revised Section 508
  ● 501 (Web)(Software)
  ● 602.3 (Support Docs)
	Supports	The purpose of each link can be determined from the link text together with context.

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.5.1 (Web) ● 11.2.5.1 (Open Functionality Software) Revised Section 508 – Does not apply	Not Applicable	Multipoint or path-based gestures are not used.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.5.2 (Web) ● 11.2.5.2 (Open Functionality Software) Revised Section 508 – Does not apply	Supports	Pointer functionality does not contain down-events.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.5.3 (Web) ● 11.2.5.3.1 (Open Functionality Software) Revised Section 508 – Does not apply	Supports	User interface components with labels contain the text that is presented visually.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.5.4 (Web) ● 11.2.5.4 (Open Functionality Software) Revised Section 508 – Does not apply	Not Applicable	Application does not contain device or user motion functionality.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria ● 9.3.1.1 (Web) ● 11.3.1.1.1 (Open Functionality Software) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs)	Supports	The default human language can be determined.

Criteria	Conformance Level	Remarks and Explanations

3.2.1 On Focus (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.1 (Web)
    ● 11.3.2.1 (Open Functionality Software)
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Supports	Gaining focus on components does not initiate a change of context.

3.2.2 On Input (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.2 (Web)
    ● 11.3.2.2 (Open Functionality Software)
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Supports	Changing the setting of user interface components does not automatically cause a change of context.

3.3.1 Error Identification (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.3.1 (Web)
    ● 11.3.3.1.1 (Open Functionality Software)
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Supports	Required fields notify the user in text if there is an input error.

3.3.2 Labels or Instructions (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.3.2 (Web)
    ● 11.3.3.2 (Open Functionality Software)
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Supports	Visible labels are provided for controls.

Criteria	Conformance Level	Remarks and Explanations

4.1.1 Parsing (Level A)
Also applies to:
EN 301 549 Criteria
   ● 9.4.1.1 (Web)
   ● 11.4.1.1.1 (Open Functionality Software)
Revised Section 508
   ● 501 (Web)(Software)
   ● 602.3 (Support Docs)
	Not Applicable	The software compiles and runs.

4.1.2 Name, Role, Value (Level A)
Also applies to:
EN 301 549 Criteria
   ● 9.4.1.2 (Web)
   ● 11.4.1.2.1 (Open Functionality Software)
Revised Section 508
   ● 501 (Web)(Software)
   ● 602.3 (Support Docs)
	Supports	The application provides name, role, state, and value information to assistive technology for components.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
EN 301 549 Criteria
   ● 9.1.2.4 (Web)
   ● 10.1.2.4 (Non-web document)
   ● 11.1.2.4 (Open Functionality Software)
Revised Section 508
   ● 501 (Web)(Software)
   ● 602.3 (Support Docs)
	Not Applicable	No time-based media present.

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.5 (Web) ● 11.1.2.5 (Open Functionality Software) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs)	Not Applicable	No live presentations hosted.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria ● 9.1.3.4 (Web) ● 11.1.3.4 (Open Functionality Software) Revised Section 508 – Does not apply	Supports	Application does not restrict content to a single orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria ● 9.1.3.5 (Web) ● 11.1.3.5.1 (Open Functionality Software) Revised Section 508 – Does not apply	Not Applicable	The application does not collect personal information about the user.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.3 (Web) ● 11.1.4.3 (Open Functionality Software) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs)	Supports	The application meets the required 4.5:1 contrast ratio for text.

Criteria	Conformance Level	Remarks and Explanations

1.4.4 Resize text (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.4 (Web)
    ● 11.1.4.4.1 (Open Functionality Software)
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Supports	Text can be resized without loss of content or functionality.

1.4.5 Images of Text (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.5 (Web)
    ● 11.1.4.5.1 (Open Functionality Software)
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Supports	Images of text are not used.

1.4.10 Reflow (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.10 (Web)
    ● 11.1.4.10 (Open Functionality Software)
Revised Section 508 – Does not apply
	Supports	Application can be operated without requiring scrolling in two dimensions.

1.4.11 Non-text Contrast (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.11 (Web)
    ● 11.1.4.11 (Open Functionality Software)
Revised Section 508 – Does not apply
	Supports	Interface controls and graphical objects meet the required contrast ratios.

Criteria	Conformance Level	Remarks and Explanations

1.4.12 Text Spacing (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.12 (Web)
    ● 11.1.4.12 (Open Functionality Software)
Revised Section 508 – Does not apply
	Not Applicable	Software application does not allow for the user to adjust text spacing properties.

1.4.13 Content on Hover or Focus (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.13 (Web)
    ● 11.1.4.13 (Open Functionality Software)
Revised Section 508 – Does not apply
	Not Applicable	Hover content is not used.

2.4.5 Multiple Ways (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.2.4.5 (Web)
    ● 11.2.4.5 (Open Functionality Software) – Does not apply
Revised Section 508
    ● 501 (Web)(Software) – Does not apply to non-web software
    ● 602.3 (Support Docs) – Does not apply to non-web docs
	Not Applicable	This is a software application.

2.4.6 Headings and Labels (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.2.4.6 (Web)
    ● 11.2.4.6 (Open Functionality Software)
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Supports	Headings and labels describe topic or purpose.

Criteria	Conformance Level	Remarks and Explanations

2.4.7 Focus Visible (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.2.4.7 (Web)
    ● 11.2.4.7 (Open Functionality Software)
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Supports	The visual focus is well-defined.

3.1.2 Language of Parts (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.1.2 (Web)
    ● 11.3.1.2 (Open Functionality Software) – Does not apply
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Supports	The default human language can be programmatically determined.

3.2.3 Consistent Navigation (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.3 (Web)
    ● 11.3.2.3 (Open Functionality Software) – Does not apply
Revised Section 508
    ● 501 (Web)(Software) – Does not apply to non-web software
    ● 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	Consistent navigation occurs throughout the application.

3.2.4 Consistent Identification (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.4 (Web)
    ● 11.3.2.4 (Open Functionality Software) – Does not apply
Revised Section 508
    ● 501 (Web)(Software) – Does not apply to non-web software
    ● 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	Consistent identification occurs throughout the application.

Criteria	Conformance Level	Remarks and Explanations

3.3.3 Error Suggestion (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.3.3 (Web)
    ● 11.3.3.3 (Open Functionality Software)
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Supports	Required fields notify the user of an input error.

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.3.4 (Web)
    ● 11.3.3.4 (Open Functionality Software)
Revised Section 508
    ● 501 (Web)(Software)
    ● 602.3 (Support Docs)
	Not Applicable	Application does not cause legal commitments or financial transactions to occur for the user.

4.1.3 Status Messages (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.4.1.3 (Web)
    ● 11.4.1.3 (Open Functionality Software)
Revised Section 508 – Does not apply
	Supports	Status messages can be programmatically determined.

Table 3: Success Criteria, Level AAA

Notes: Product was not tested to WCAG 2.0 AAA level

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	The application is keyboard operable. The application provides name, role, state, and value information to assistive technology for components.
302.2 With Limited Vision	Supports	The application is keyboard operable. The application provides name, role, state, and value information to assistive technology for components. The application can be used by users with low visual acuity when combined with screen magnification assistive technology. The application meets required contrast ratios and supports Windows High Contrast settings.
302.3 Without Perception of Color	Supports	Color is not used as the sole means of conveying information.
302.4 Without Hearing	Supports	Hearing is not required.
302.5 With Limited Hearing	Supports	Hearing is not required.
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Supports	The application is keyboard operable.
302.8 With Limited Reach and Strength	Supports	The application is keyboard operable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: This product is not hardware and therefore this section is not applicable to the product.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The application is not an operating system (platform software).
502.2.2 No Disruption of Accessibility Features	Supports	The application does not interfere with operating system accessibility features on Windows or MacOS.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	The application provides name, role, state, and value information to assistive technology for components.
502.3.2 Modification of Object Information	Supports	The application can be operated by assistive technology.
502.3.3 Row, Column, and Headers	Supports	Tables contain header cells.
502.3.4 Values	Supports	Assistive technology can operate the user interface to determine values.
502.3.5 Modification of Values	Supports	Assistive technology can operate the user interface to modify values.
502.3.6 Label Relationships	Supports	The application provides label information to assistive technology.
502.3.7 Hierarchical Relationships	Supports	Parent-child relationships can be determined programmatically.
502.3.8 Text	Supports	Assistive technology can operate the user interface to read text.
502.3.9 Modification of Text	Supports	Assistive technology can operate the user interface to modify text.
502.3.10 List of Actions	Supports	Objects provide their roles, and the actions may be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
502.3.11 Actions on Objects	Supports	Objects provide their roles, and the actions may be programmatically determined.
502.3.12 Focus Cursor	Supports	Edit Fields are compatible with Assistive technology.
502.3.13 Modification of Focus Cursor	Supports	Edit Fields are compatible with Assistive technology.
502.3.14 Event Notification	Supports	Controls notify the user of a change in state.
502.4 Platform Accessibility Features	Not Applicable	The application is not an operating system.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	MacOS and Windows user preferences are supported provided the user configures them before starting a locked-down exam.
503.3 Alternative User Interfaces	Not Applicable	The application does not provide an alternative user interface and is not assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Videos are not used.
503.4.2 Audio Description Controls	Not Applicable	Videos are not used.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to other formats.

Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The documentation is in electronic format and can be converted to other formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The ExamSoft accessibility statement can be found at: https://examsoft.com/about-examsoft/accessibility-statement/
603.3 Accommodation of Communication Needs	Supports	Support services accommodate end users with disabilities.

EN 301 549 Report

Chapter 4: 4.2 Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	The application is keyboard operable. The application provides name, role, state, and value information to assistive technology for components.
4.2.2 Usage with limited vision	Supports	The application is keyboard operable. The application provides name, role, state, and value information to assistive technology for components. The application can be used by users with low visual acuity when combined with screen magnification assistive technology.

Criteria	Conformance Level	Remarks and Explanations
		The application meets required contrast ratios and supports Windows High Contrast settings.
4.2.3 Usage without perception of colour	Supports	Color is not used as the sole means of conveying information.
4.2.4 Usage without hearing	Supports	Hearing is not required.
4.2.5 Usage with limited hearing	Supports	Hearing is not required.
4.2.6 Usage with no or limited vocal capability	Supports	Does not require user speech.
4.2.7 Usage with limited manipulation or strength	Supports	The application is keyboard operable.
4.2.8 Usage with limited reach	Supports	The application is keyboard operable.
4.2.9 Minimize photosensitive seizure triggers	Supports	Flashing or blinking does not occur.
4.2.10 Usage with limited cognition, language or learning	Supports	
4.2.11 Privacy	Supports	Privacy can be maintained while using this application.

Chapter 5: Generic Requirements

Notes: This product does not have closed functionality and is not hardware.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not an ICT product with two-way voice communication.

Chapter 7: ICT with Video Capabilities

Notes: Not an ICT product with video capabilities.

Chapter 8: Hardware

Notes: This product is not hardware and therefore this section is not applicable to the product.

Chapter 9: Web (see *WCAG 2.x section*)

Notes: The content of this section is contained in the WCAG 2.x section above.

Chapter 10: Non-web Documents

Notes: Application is an iOS application

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	The application is not Assistive Technology.
11.5.2.5 Object information	Supports	The application provides name, role, state, and value information to assistive technology for components.
11.5.2.6 Row, column, and headers	Supports	Tables contain header cells
11.5.2.7 Values	Supports	Assistive technology can operate the user interface to determine values.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.8 Label relationships	Supports	The application provides label information to assistive technology.
11.5.2.9 Parent-child relationships	Supports	Parent-child relationships can be determined programmatically.
11.5.2.10 Text	Supports	Assistive technology can operate the user interface to read text.
11.5.2.11 List of available actions	Supports	Objects provide their roles, and the actions may be programmatically determined.
11.5.2.12 Execution of available actions	Supports	Objects provide their roles, and the actions may be programmatically determined.
11.5.2.13 Tracking of focus and selection attributes	Supports	Edit Fields are compatible with Assistive technology.
11.5.2.14 Modification of focus and selection attributes	Supports	Edit Fields are compatible with Assistive technology.
11.5.2.15 Change notification	Supports	Controls notify the user of a change in state.
11.5.2.16 Modifications of states and properties	Supports	Assistive technology can operate the user interface to change states.
11.5.2.17 Modifications of values and text	Supports	Assistive technology can operate the user interface to modify values and text.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	Application is not a platform.
11.6.2 No disruption of accessibility features	Supports	MacOS and Windows user preferences are supported provided the user configures them before starting a locked-down exam.
11.7 User preferences	Supports	MacOS and Windows user preferences are supported provided the user configures them before starting a locked-down exam.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.8.2 Accessible content creation	Not Applicable	
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	The documentation is in electronic format and can be converted to other formats.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	The ExamSoft accessibility statement can be found at: https://examsoft.com/about-examsoft/accessibility-statement/
12.2.3 Effective communication	Supports	Support services accommodate end users with disabilities.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not an ICT product that provides relay or emergency service access.

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